

Day 1 Monday				November 9, 2026
8am - 8:30 am	Easton Grand Ballroom: Welcome & Breakfast			
8:30 am - 10am	Easton Grand Ballroom: Keynote: Workforce Wake-Up Call: It's Time to Recalibrate Our Work World - Cara Silletto <i>The employer-employee relationship has changed, and traditional workforce strategies are no longer enough. Discover how to align leadership priorities, build a stronger culture, and create sustainable approaches to attracting and retaining talent.</i>			
10am - 10:30 am	Morning Break & Trade Show			
	Regent 1	Regent 3	Easton D & E	Easton C
10:30 am - 12pm	Serving Smarter: AI, Operations & the Resident Experience <i>Learn how technology is helping dining teams work more efficiently behind the scenes while delivering the personalized service, dietary support, and hospitality that residents value most.</i> Jon Williams	Acclimate & Cultivate: How Great Leaders Keep Their People Longer <i>Today's workforce requires a more personalized leadership approach. Learn how leaders can play a pivotal role in reducing turnover, strengthening engagement, and cultivating high-performing teams.</i> Cara Silletto	Fighting Crime in Assisted Living <i>Protecting residents requires vigilance and collaboration. This session examines common crimes in Assisted Living and highlights how effective policies, partnerships, and leadership can help prevent and address them.</i> Charles Angersbach	
12pm - 1pm	Lunch & Trade Show			
1pm - 2:30 pm	Applying Evolving Wellbeing Principles to Enhance Quality of Life of the “New Elder” w/in AL <i>Discover how to reimagine Life Enrichment through a modern wellbeing lens. Gain actionable ideas for delivering engaging, purposeful programs that support holistic wellness and elevate the resident experience.</i> Melanie Perry	Behavior is Communication: Managing Dementia Without More Medications <i>Explore the physical, emotional, social, and environmental factors that influence behavioral expressions in dementia, and learn best practices for reducing distress while supporting resident-centered care.</i> Dr. Jim Collins	The Perfect Recipe: Dining Excellence with Nutritious, Cost-effective & Memorable Meals <i>Exceptional dining is about more than great food. Explore proven approaches to creating nutritious, cost-effective meals that delight residents and support operational success.</i> Susan Palczynski	
2:30 pm - 3pm	Afternoon Break & Trade Show			
3pm - 4:30 pm	Collaborative Wound Management with Home Health Nursing for AL Residents <i>Gain practical guidance on wound etiology, healing, documentation, and regulatory requirements while strengthening partnerships between Assisted Living teams and Home Health providers.</i> Tara Lee, Shannon Little & Caitlin Richard	Anatomy of an Elopement, Do You Know Where Your Residents Are? <i>Elopements can have serious consequences for residents and communities. Discover how proactive assessment, technology, and staff training can help prevent incidents and improve safety outcomes.</i> Ryan Mills	Taming the Workplace Zoo: Mastering Team Dynamics <i>Unlock your team's potential by learning how different personality styles think, communicate, and contribute. Gain actionable tools to build stronger connections and create a more engaged, productive team.</i> Jen LaPointe	
4:30 pm - 5:30 pm	Easton Grand Ballroom: Mix & Mingle & Honoring Excellence Awards Ceremony			

